



ODISHA GRAMYA BANK

Information Technology Department
Head Office, Gandamunda, P.O.-Khandagiri, Bhubaneswar

RFP Ref No. RFP/ITD/HARDWARE/10/2019-20 dated 14/11/2019, Amendment 3 Date: 22-01-2020

AMENDMENT 3: REQUEST FOR PROPOSAL (RFP) FOR THE SUPPLY & INSTALLATION OF DESKTOPS AND ANCILLARY PERIPHERALS

All bidders are hereby informed that based on the discussion in the Pre-bid meeting held at Head Office of Odisha Gramya Bank, on date 20th November 2019, the response to queries submitted by all bidders and corresponding amendments are as under.

Sl. No	Document Reference	Page No	Clause No	Description in RFP	Clarification Sought	Bank's Remark
1	Section 11 - Technical Compliance	61	SI no 2	Motherboard with compatible chipset (H110 or higher) with Minimum 2DIMM slots with a minimum memory expandable up to 32GB or higher.	It should be B360 or higher, with Minimum 4DIMM slots with a minimum memory expandable up to 64GB or higher	Clarification: Technical compliance section is a declaration sought by bank which should be consistent with the Technical specification. Technical specification and Technical compliance sections amended and made consistent. Amendment: Motherboard with compatible chipset (B360 or higher/H370 or higher/AMD B350 or higher) with Minimum 2 DIMM slots with a minimum memory expandable up to 32GB or higher.
2	Section 11 - Technical Compliance	61	SI no 5	18.5" Wide (1600 x 900) or higher TFT TCO 06, Energy Star Certified monitor with internal speakers (TCO Certificate should be in the name of Desktop OEM)	Request you add dual speaker in monitor or CPU from the same make.	No Amendment

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3	Section 4 - Eligibility Criteria	11	4.1	5. Bidders should be Authorized Dealers/ premium partners / authorized reseller, of the concerned hardware (desktop/peripheral) of OEM, in India. OEMs can participate through their respective authorized Dealers/ premium partners / authorized resellers only. The Bidder must be in position to provide support / maintenance / upgradation during the period of contract with the Bank. Bidders shall produce ink signed certificates from the respective OEMs, giving reference of this Tender enquiry, authorizing the bidder to offer their product and a commitment to provide maintenance support during the warranty period. The complete contact details of the OEM (Name and designation of contact person, postal address, e-mail ID and telephone numbers) should be furnished and the bank may at its discretion verify the authorization from the OEM, failure of which may result in the bidder being black listed and / or barred from participating for any future tender of this office. Bidder to submit a letter of authorization / Manufacturer Authorization Form (MAF) as per format provided in "Annexure I - OEM / Manufacturer's Authorization Letter" of this RFP.	Can Original Equipment Manufacturer (OEM) bid directly as bidder, kindly confirm.	Clarification: No
4					Is this one time single lot order, kindly	Clarification: Refer Section 8, clause 8.2 Term of the Order. The term of the Notification of Award/Purchase Order shall be for a period of 3 years. However, the purchase orders will be placed for the required units of Desktops and Ancillary peripherals at intervals on need basis for a period of one (1) year from date of acceptance of first purchase order.

Sl. No	Document Reference	Page No	Clause No	Description in RFP	Clarification Sought	Bank's Remark
5	Section 9 - Technical Specifications	32	Sl. No. 1	8th Generation Intel Core i3 7100 Processor or higher	Published specification favours Intel i3 7100/8100 only, thereby promoting monopoly. Request you to kindly allow generic terms to allow AMD processors to be quoted by all major OEMs. This will help you to reduce CAPEX as well. Intel Core i3 9100/AMD Ryzen R3 2200G, X86, 4 Core Processor with minimum 3.5GHz, 6MB Cache or higher	Amendment: (9th Generation Intel Core i3 9100, x64 processor with minimum- 4 Cores, 3.6GHz base frequency, 6MB Cache, TDP 65W) or higher configuration / (AMD Ryzen 5 3400G, x64 Processor with minimum- 4 Cores, 3.6GHz base frequency, 6MB Cache, TDP 65W) or higher configuration
6	Section 9 - Technical Specifications	32	Sl. No. 2	Motherboard with compatible chipset (B250 or higher) with Minimum 4DIMM slots with a minimum memory expandable up to 32GB or higher.	Request you to kindly define Enterprise class chipsets to ensure security, manageability & serviceability. Intel Q370/AMD B350 Chipset Motherboard or higher	Amendment: Motherboard with compatible chipset (B360 or higher/H370 or higher/AMD B350 or higher) with Minimum 2 DIMM slots with a minimum memory expandable up to 32GB or higher.
7	Section 9 - Technical Specifications	32	Sl. No. 5	18.5" Wide (1600 x 900) or higher TFT TCO 06, Energy Star Certified monitor (TCO 06 / TCO 07 Certificate should be in the name of Desktop OEM and should be on model of monitor quoted). The OEM of Monitor should be same as of CPU.	Request you to please change the monitor size 18.5"	No Amendment
8	Section 9 - Technical Specifications	32	Sl. No. 6	Minimum 230 Watt or higher Power supply with active PFC features	Request you to please change as Minimum 180 W or higher	Amendment: Minimum 230 Watt or higher Power supply with 85% or higher efficiency and active PFC features.
9	Section 9 - Technical Specifications	32	Sl. No. 11	1 Serial, 1 parallel, 1 PS2 Port, Minimum 8 USB (4USB Port should be in front out of which 2 should be USB 3.0); Audio Ports, 1 VGA Port.	Request you to remove parallel and PS2 port	Amendment: 1 PS2 Port(optional), 1 Serial, 1 parallel, Minimum 8 USB (4USB Port should be in front out of which 2 should be USB 3.0), Audio Ports, 1 VGA Port.
10	Section 9 - Technical Specifications	32	Sl. No. 15	Windows 10 Professional (64bit) Preloaded Genuine with recovery media	Please clarify	Clarification: Windows 10 Professional (64bit) Preloaded Genuine with recovery media. Sticker with the Windows product key should be available on the CPU cabinet.
11	Section 4.1 - Eligibility Criteria	12	Sl. No. 6	Satisfactory Certificate from the client as per format provided in "Annexure I - OEM / Manufacturer's Authorization Letter" along with documentary proof should be submitted along with the technical bid. (Copies of vendor	Request you to consider the completion certificate as per the client's format. Clients may not opt for providing the completion certificate in the given format.	Clarification: Annexure M is bidder's self-declaration, which has to be sufficiently substantiated with documentary proofs from respective clients for due reference and verification of the claim from Bank's end, as deemed necessary.

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				empanelment / Rate Contract / Similar PO)		<p>Amendment:</p> <p>6.Bidders must:</p> <p>i.be currently an empanelled/rate contract vendor, having satisfactorily executed orders over a span of 1 year(at most), under such empanelment / rate contract, with a cumulative:</p> <p>a.line-item value of Rs.1 Cr(or above) or line-item quantity of 1.5 times(or above) the estimated requirement defined under "Section-3 Scope of Work, (Clause 3.1)", for bids under Category- I,</p> <p>b.line-item value of Rs.10 Lacs(or above) or line-item quantity equal to/greater than 1.5 times the estimated requirement defined under "Section-3 Scope of Work, (Clause 3.1)", for bids under Category- II,</p> <p>Or,</p> <p>ii.have satisfactorily executed at least:</p> <p>a.1 similar order consisting of Desktops- with a line-item value of Rs.1 Cr(or above) or line-item quantity of 1.5 times(or above) the estimated requirement defined under "Section-3 Scope of Work, (Clause 3.1)", for bids under Category- I,</p> <p>b.1 similar order consisting of Ancillary peripherals (viz. Laser printers, Passbook printers, Dot-matrix printers, Flatbed scanners, CTS scanners) with a line-item value of Rs.10 Lacs(or above) or line-item quantity of 1.5 times(or above) the estimated requirement of the relevant Ancillary peripheral item(s) the bidder is interested in, as defined under "Section-3 Scope of Work, (Clause 3.1)", for bids under Category- II, in a single order / empanelment / rate contract (as applicable). Such empanelment / rate contract / order should be in any Head Government / PSU / Banking / Insurance company / corporates, with not less than 50 locations, in the last 3 financial years, other than Odisha Gramya Bank. Satisfactory Certificate from the client as per format provided in "Annexure M - Client Reference" along with documentary proof should be submitted along with the technical bid. (Copies of vendor empanelment / Rate Contract / Similar PO).</p>
12	Section 4.1 - Eligibility Criteria	12	Sl. No. 6	b. 1 similar order consisting of Ancillary peripherals (viz. Laser printers, Passbook printers, Dot-matrix printers, Flatbed scanners, CTS scanners) with a value	Request you to consider PO of any type of printers.	<p>Clarification:</p> <p>Only orders satisfactorily completed for a specific item will be considered for evaluating bids submitted against a relevant category and item. Refer Sl. No. 11 for amendment.</p>

Sl. No	Document Reference	Page No	Clause No	Description in RFP	Clarification Sought	Bank's Remark
				greater than Rs.20 Lacs each, for bids in Category- II		
13	Section 4.1 - Eligibility Criteria	11	Sl. No. 5	5. Bidders should be Authorized Dealers/ premium partners / authorized reseller, of the concerned hardware (desktop/peripheral) of OEM, in India. OEMs can participate through their respective authorized Dealers/ premium partners / authorized resellers only. The Bidder must be in position to provide support / maintenance / upgradation during the period of contract with the Bank. Bidders shall produce ink signed certificates from the respective OEMs, giving reference of this Tender enquiry, authorizing the bidder to offer their product and a commitment to provide maintenance support during the warranty period. The complete contact details of the OEM (Name and designation of contact person, postal address, e-mail ID and telephone numbers) should be furnished and the bank may at its discretion verify the authorization from the OEM, failure of which may result in the bidder being black listed and / or barred from participating for any future tender of this office. Bidder to submit a letter of authorization / Manufacturer Authorization Form (MAF) as per format provided in "Annexure I - OEM / Manufacturer's Authorization Letter" of this RFP.	Request you to consider the mainenance to be provided by the bidder or OEM	<p>Clarification: Support/ maintenance/ upgradation(as applicable) has to be ensured by the bidder with back to back support/arrangements from the OEM, as and when required. Bank needs prior assurance in this regard from the bidder in the form of MAF. Refer clause 8.9 and 8.10 of RFP</p>
14	Section 9 - Technical Specifications	33	Item Name- Laser Printer : Bill Of	USB cord (minimum length 1.5m), Composite cartridge kit (minimum 2000 pages), CD/DVD with software (required if any), Starter guide (if any), Power cord.	Please make the cartridge kit from 2000 pages minimum to 1600 Pages and above	No Amendment

Sl. No	Document Reference	Page No	Clause No	Description in RFP	Clarification Sought	Bank's Remark
			Material			
15	Section 9 - Technical Specifications	33	Item Name- Laser Printer :Warranty	Minimum 3 years bidder's comprehensive onsite warranty with back to back support from OEM. Warranty should be valid with compatible toner/cartridge replacements	As the printer were given with 3 year warranty hence suggested for original cartridge usage. For price benefit against the RC of consumables.	Amendment: Minimum 3 years bidder's comprehensive onsite warranty with back to back support from OEM. Warranty should be valid with compatible toner/cartridge replacements
16	Section 9 - Technical Specifications	32	Sl. No. 1	8th Generation Intel Core i3 7100 Processor or higher	Published specification favours Intel i3 7100/8100 only, thereby promoting monopoly. Request you to kindly allow generic terms to allow AMD processors to be quoted by all major OEMs. This will help you to reduce CAPEX as well. Intel Core i3 9100 /AMD Ryzen R3 2200G, X86, 4 Core Processor with minimum 3.5GHz, 6MB Cache or higher	Clarification: Refer Query Sl. No. 5 for Amendment
17	Section 9 - Technical Specifications	32	Sl. No. 2	Motherboard with compatible chipset (B250 or higher) with Minimum 4DIMM slots with a minimum memory expandable up to 32GB or higher.	Request you to kindly define Enterprise class chipsets to ensure security, manageability & serviceability. Intel Q370/AMD B350 Chipset Motherboard or higher	Clarification: Refer Query Sl. No. 6 for Amendment
18	Section 9 - Technical Specifications	32	Sl. No. 1	8th Generation Intel Core i3 7100 Processor or higher	9th Generation Intel Core i3 9100 Processor or higher. The latest generation is 9th generation and Price for both 9th generation and 8th generation are same.	Clarification: Refer Query Sl. No. 5 for Amendment
19	Section 9 - Technical Specifications	32	Sl. No. 2	Motherboard with compatible chipset (B250 or higher) with Minimum 4DIMM slots with a minimum memory expandable up to 32GB or higher.	Motherboard with compatible chipset (B250 or higher) with Minimum 2 DIMM slots with a minimum memory expandable up to 32GB or higher. B series chipset motherboard with 4 DIMM Slots is not available with all the Desktop OEM (only have with Acer Veriton M4650G & Lenovo M710). Also asked RAM is 4 GB only so Max upgradability is 16 GB (4 DIMM x 4 GB ,	Clarification: Refer Query Sl. No. 6 for Amendment

Sl. No	Document Reference	Page No	Clause No	Description in RFP	Clarification Sought	Bank's Remark
					without replace the 4 GB DIMM module), Asked 4 DIMM slots will increase the cost of other OEM as for compliance purpose they have to quote Q series chipset mother board.	
20	Section 9 - Technical Specifications	32	Sl. No. 11	1 Serial, 1 parallel, 1 PS2 Port, Minimum 8 USB (4USB Port should be in front out of which 2 should be USB 3.0); Audio Ports, 1 VGA Port.	PS 2 Port is Legacy Port now a days and it is not available with all the OEM. Also PS2 device are EOL now a days so please remove PS2 Port. The asked chassis configuration along with USB configuration (8 with 4 in front) would cause our offer to be uncompetitive wrt. both commercial and technical parameters. 1 Serial, 1 parallel, Minimum 6 USB (2 USB Port should be in front out of which 2 should be USB 3.0); Audio Ports, 1 VGA Port.	Amendment: Refer Query Sl. No. 9 for Amendment
21	Section 9 - Technical Specifications	32	Sl. No. 16	Window 10 Certified, Energy Star, EPEAT Gold / RoHS, ISO 9000, ISO 14000, OEM ISO 20000 for service. (OEM should be named account of Microsoft)	Please Change EPEAT Gold to EPEAT India	Amendment: Window 10 Certified, Energy Star, EPEAT Silver, RoHS , ISO 9000, ISO 14000, OEM ISO 20000 for service. (OEM should be named account of Microsoft)
22	Section 9 - Technical Specifications	32	Sl. No. 1	8th Generation Intel Core i3 7100 Processor or higher	Should be 8th Generation Intel Core i3 8100 Processor or higher.	Clarification: Refer Query Sl. No. 5 for Amendment
23	Section 9 - Technical Specifications	32	Sl. No. 2	Motherboard with compatible chipset (B250 or higher) with Minimum 4DIMM slots with a minimum memory expandable up to 32GB or higher.	Request you to change the Chipset to B360/ H370 with 2 DIMM Slots with minimum memory expandable up to 32GB or higher.- This is available with all the OEMs, or Else only one vendor will qualify	Clarification: Refer Query Sl. No. 6 for Amendment

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24	Section 9 - Technical Specifications	32	Sl. No. 6	Minimum 230 Watt or higher Power supply with active PFC features	Request you to change to - Minimum 180 Watt or higher with 90% Efficiency Power supply with active PFC features. It will save power and more energy efficient	Amendment: Refer Query Sl. No. 8 for Amendment.
25	Section 9 - Technical Specifications	32	Sl. No. 16	Window 10 Certified, Energy Star, EPEAT Gold / RoHS, ISO 9000, ISO 14000, OEM ISO 20000 for service. (OEM should be named account of Microsoft)	Request you to change to : Window 10 Certified, Energy Star, EPEAT Silver / RoHS, ISO 9000, ISO 14000, OEM ISO 20000 for service. (OEM should be named account of Microsoft)	Clarification: Refer Query Sl. No. 21 for Amendment.
26	Section 8 - Terms & Conditions	23	8.6	The Desktops and Ancillary peripherals shall be delivered within 4 weeks of receipt of the Purchase Order and installed within 1 week from date of delivery. Invoices should be raised for payment only after completion of successful installation at the prescribed delivery location.	Request you to please amend the clause as per below: The Desktops and Ancillary peripherals shall be delivered within 6 weeks of receipt of the Purchase Order and installed within 4 week from date of delivery.	No Amendment
27	Section 8 - Terms & Conditions	25	8.16	Hardware/ Software • 90% Payment will be made after successful installation and signoff of the Desktops and Ancillary peripherals by Authorized Personnel from OGB. • 10% Payment will be made on completion of the period of warranty or on submission of Bank Guarantee(as per Annexure A3) of similar value valid till date of expiry of the warranty period with a claim period of an additional 12 months from the date of expiry of the Bank Guarantee.	Request you to please amend the Payment terms as per below:90% Payment will be made after successful Delivery and Balance 10% after installation & signoff.	No Amendment
28					EMD / Tender Fee / Credential exemption to State based MSMEs registered under Udyog Aadhaar	Clarification: Due exemptions on Bid cost and EMD already mentioned. Refer relevant sections 5.7 and 5.8 in RFP.
29					Part quote to be accepted	Clarification: Bidder may submit bid(s) on any/all item category(s) as per the guidelines. Refer relevant sections in RFP

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30	Section 4 - Eligibility Criteria	10, 11	4.1	<p>1. The bidder is registered as a company in India as per Companies Act, 1956/Registered Partnership Firm (operating in the line of business) and should have been in operation for a period of at least 3 years as on date of RFP.</p> <p>2. The bidder should have minimum annual turnover of Rs.5 Crores for Category- I and Rs.1 Crore for Category-II items, during the three financial years i.e. 2016-17, 2017-18 and 2018-19 or calendar years 2016, 2017, 2018 or bidder's financial years.</p> <p>3. The bidder should have made operating profit in any one of the three financial years i.e. 2016-17, 2017-18 and 2018-19 or calendar years 2016, 2017, 2018 or the Bidder's financial years.</p>	<p>The bidder is registered as a company in India as per Companies Act, 1956 or Companies Act, 2013/ Registered Partnership Firm (operating in the line of IT business as per MOA). Our Company incorporated on 04-10-2019.</p> <p>Exemption to State based MSME Start-up Companies registered under Udyog Aadhaar. Govt. Circular is available on this</p> <p>Exemption to State based MSME Start-up Companies registered under Udyog Aadhaar. Govt. Circular is available on this</p>	No Amendment.

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31	Checklist & Section 5 - Instruction to Bidders	6, 15	5.8	<p>2. Demand Draft / Bank Guarantee of INR 3,00,000/-(Rupee Three Lakhs only) towards Bid Security in Envelope –‘A’ Earnest Money Deposit (EMD)</p> <p>5.8 Earnest Money Deposit (EMD) The Bidder is required to deposit the amount in the form of a Demand Draft / Pay order in favor of “Odisha Gramya Bank” payable at Bhubaneswar or Bank Guarantee issued by a scheduled commercial bank valid for six months, with a claim period of 12 months after the expiry of validity of the Bank Guarantee as per the statutory provisions in this regard, as per format in Annexure A1 or A2.</p> <p>A bidder may submit bid(s) on any/all item category(s) as per the guidelines in the RFP. Accordingly, bidder may submit separate EMDs for each item category or a consolidated EMD for all item categories that the bidder qualifies the eligibility and technical criteria for, as per the table below:</p> <p>Item name EMD Amount in Rs. Desktop 1200000 Laser printer 100000 Passbook printer 100000 Dot matrix printer 100000 Flatbed scanner 50000 CTS scanner 60000</p>	<p>Please clarify which is correct - Rs.3 Lacs or different amount product wise; IF Product wise different amount of EMD is applicable, then request you to kindly change the same to read as below :</p> <p>Desktop : Rs.1,00,000/- Laser Printer : Rs.15,000/- Passbook Printer : Rs.15,000/- Dot Matrix Printer : Rs.10,000/- Scanner : Rs.6,000/- CTS Scanner : Rs.5,000/-</p> <p>The total Bid Value of your tender does not match with the total EMD asked in the same. The EMD should be around 2% of the product value and accordingly, we have requested for this change</p>	<p>Amendment:</p> <p>2. Separate EMDs for each item category or a consolidated EMD for all item categories that the bidder qualifies the eligibility and technical criteria for, in the form of Demand Draft / Bank Guarantee, towards Bid Security in Envelope –‘A’ Earnest Money Deposit (EMD), as per the table below:</p> <p>Item name EMD Amount in Rs. Desktop 1200000 Laser printer 100000 Passbook printer 100000 Dot matrix printer 100000 Flatbed scanner 50000 CTS scanner 60000</p>

Sl. No	Document Reference	Page No	Clause No	Description in RFP	Clarification Sought	Bank's Remark
32	Annexure H - Eligibility Criteria Compliance	50	6	6. Bidders must be currently an empanelled / rate contract vendor or have at least:a. 1 similar order consisting of Desktops- with a value greater than Rs.1 Cr each, for bids in Category- I and b. 1 similar order consisting of Ancillary peripherals (viz. Laser printers, Passbook printers, Dot-matrix printers, Flatbed scanners, CTS scanners) with a value greater than Rs.20 Lacs each, for bids in Category- II, in a single order / Rate contract, in any Head Government / PSU / Banking / Insurance company / corporates, with not less than 50 locations, in the last 3 financial years, other than Odisha Gramya Bank. Satisfactory Certificate from the client as per format provided in "Annexure I - OEM / Manufacturer's Authorization Letter" along with documentary proof should be submitted along with the technical bid. (Copies of vendor empanelment / Rate Contract / Similar PO	Please clarify - Rate Contract / Empanelled Vendor of Odisha Gramya Bank or any other Bank;If so, then is the other Eligibility Criteria waived off ??	<p>Clarification: No, it should be of an entity other than Odisha Gramya Bank.</p> <p>Amendment: 6. Bidders must: i.be currently an empanelled/rate contract vendor, having satisfactorily executed orders over a span of 1 year(at most), under such empanelment / rate contract, with a cumulative: a.line-item value of Rs.1 Cr(or above) or line-item quantity of 1.5 times(or above) the estimated requirement defined under "Section-3 Scope of Work, (Clause 3.1)", for bids under Category- I, b.line-item value of Rs.10 Lacs(or above) or line-item quantity equal to/greater than 1.5 times the estimated requirement defined under "Section-3 Scope of Work, (Clause 3.1)", for bids under Category- II, Or, ii.have satisfactorily executed at least: a.1 similar order consisting of Desktops- with a line-item value of Rs.1 Cr(or above) or line-item quantity of 1.5 times(or above) the estimated requirement defined under "Section-3 Scope of Work, (Clause 3.1)", for bids under Category- I, b.1 similar order consisting of Ancillary peripherals (viz. Laser printers, Passbook printers, Dot-matrix printers, Flatbed scanners, CTS scanners) with a line-item value of Rs.10 Lacs(or above) or line-item quantity of 1.5 times(or above) the estimated requirement of the relevant Ancillary peripheral item(s) the bidder is interested in, as defined under "Section-3 Scope of Work, (Clause 3.1)", for bids under Category- II, in a single order / empanelment / rate contract (as applicable). Such empanelment / rate contract / order should be in any Head Government / PSU / Banking / Insurance company / corporates, with not less than 50 locations, in the last 3 financial years, other than Odisha Gramya Bank. Satisfactory Certificate from the client as per format provided in "Annexure M - Client Reference" along with documentary proof should be submitted along with the technical bid. (Copies of vendor empanelment / Rate Contract / Similar PO).</p>

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33	Section 8 - Terms and Conditions	23	8.4	8.4 Performance Bank Guarantee The Successful bidder shall, within 14 working days of receipt of Purchase Order, submit a Performance Bank Guarantee (PBG) equal to 10% of total value of the Purchase order (exclusive of taxes), valid for 3 years, with a claim period of 12 (twelve) months from the date of expiry of the validity period of the Bank Guarantee (BG), as per statutory provisions in force. In case the successful bidder does not submit the PBG, OGB shall withhold an amount equal to the value of the PBG from the payments due to the bidder.	Request for waiver or merge with the Payment Terms because in Payment Terms you are again asking for a Bank Guarantee of 10%. If both PBGs are required then the amount of Bank Guarantee becomes 20%	Clarification: Bank guarantee mentioned under Payment terms refers to the PBG mentioned under 8.4.
34	Section 9 - Technical Specifications Annexure L - Technical Compliance	32, 61	NA	Desktop Specification	Two Difference specification are mentioned. Which one to be uses, please clarify	Clarification: Refer Query Sl. No. 1 for Amendment.
35	Section 9 - Technical Specifications	33	Item Name- Laser Printer : Warranty	Minimum 3 years bidder's comprehensive onsite warranty with back to back support from OEM. Warranty should be valid with compatible toner/cartridge replacements	Warranty is provided by OEM who have their policy of Warranty which does not includes compatible or refilled cartrdiges. Request you to remove this clause	Clarification: Refer Query Sl. No. 15 for Amendment

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36	Section 9 - Technical Specifications	35	Item Name-CTS Scanner: Eligible models	1) Canon CR50 2) Canon CR190 3) Canon CR120 4) Canon CR135 5) Smart Source Elite 6) TS240 7) CX30 8) LS150 9) Panini My Vision X	So many models have been mentioned which does not have any comparison with each other. Request you to kindly specify the minimum speed e.g. 120 dpm or above. Request you to mention the speed of the document to have a proper comparison	Clarification: CR120 series or higher, taking into account CTS ASP advisory and processing volume. Amendment: Eligible models Canon CR120 series or higher Mode Supported Both UV and Non-UV
37	Section 9 - Technical Specifications	35	Item Name-CTS Scanner: Warranty	Minimum 3 years bidder's comprehensive onsite warranty with back to back support from OEM. Warranty should be valid with compatible head/ribbon replacements.	Warranty is provided by OEM who have their policy of Warranty which does not includes compatible head or ribbon replacement. Request you to remove this clause.	Amendment: Minimum 3 years bidder's comprehensive onsite warranty with back to back support from OEM.

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38	Annexure H - Eligibility Criteria Compliance	50	Sl. No. 6	<p>Bidders must be currently an empanelled / rate contract vendor or have at least:</p> <p>a. 1 similar order consisting of Desktop-with a value greater than Rs.1 Cr each, for bids in Category- I and</p> <p>b. 1 similar order consisting of Ancillary peripherals (viz. Laser printers, Passbook printers, Dot-matrix printers, Flatbed scanners, CTS scanners) with a value greater than Rs.20 Lacs each, for bids in Category- II,</p> <p>in a single order / Rate contract, in any Head Government / PSU / Banking / Insurance company / corporates, with not less than 50 locations, in the last 3 financial years, other than Odisha Gramya Bank. Satisfactory Certificate from the client as per format provided in "Annexure I - OEM / Manufacturer's Authorization Letter" along with documentary proof should be submitted along with the technical bid. (Copies of vendor empanelment / Rate Contract / Similar PO</p>	<p>Bidders must be currently an empanelled / rate contract vendor or have at least:</p> <p>a. 1 similar order consisting of Desktop-with a value greater than Rs.30 Lacs each, for bids in Category- I and</p> <p>b. 1 similar order consisting of Ancillary peripherals (viz. Laser printers, Passbook printers, Dot-matrix printers, Flatbed scanners, CTS scanners) with a value greater than Rs.5 Lacs each, for bids in Category- II,</p> <p>in a single order / Rate contract, in any Head Government / PSU / Banking / Insurance company / corporates, with not less than 50 locations, in the last 5 financial years.</p> <p>Satisfactory Certificate from the client as per format provided in "Annexure I - OEM / Manufacturer's Authorization Letter" along with documentary proof should be submitted along with the technical bid.</p> <p>(Copies of vendor empanelment / Rate Contract / Similar PO)</p> <p>Looking into the size of total requirement, we recommend this change so that maximum numbers of bidders are able to participate to create a healthy competition.</p> <p>We have also requested to include orders of Odisha Gramya Bank also in this tender so that we can add our credential in this tender.</p>	<p>Clarification: Eligibility Criteria Compliance section is a declaration sought by bank which should be consistent with the specified Eligibility Criteria. Eligibility Criteria and Eligibility Criteria compliance sections amended and made consistent. Refer Query Sl. No. 11 and 32 for Amendment.</p>
39	Checklist	6		2. Demand Draft / Bank Guarantee of INR 3,00,000/-(Rupee Three Lakhs only) towards Bid Security in Envelope -'A' Earnest Money Deposit (EMD)	What is the different between EMD and Bid Security?	<p>Clarification: Refer Query Sl. No. 31 for Amendment.</p>

Sl. No	Document Reference	Page No	Clause No	Description in RFP	Clarification Sought	Bank's Remark
40	Section 8 - Terms and Conditions	23	8.4	The Successful bidder shall, within 14 working days of receipt of Purchase Order, submit a Performance Bank Guarantee (PBG) equal to 10% of total value of the Purchase order (exclusive of taxes), valid for 3 years, with a claim period of 12 (twelve) months from the date of expiry of the validity period of the Bank Guarantee (BG), as per statutory provisions in force. In case the successful bidder does not submit the PBG, OGB shall withhold an amount equal to the value of the PBG from the payments due to the bidder.	PBG shall be claimed on immediate completion of the contract period with a claim period of 30 days	No Amendment
41	Section 4 - Eligibility Criteria	10	4.1	<p>1. The bidder is registered as a company in India as per Companies Act, 1956/Registered Partnership Firm (operating in the line of business) and should have been in operation for a period of at least 3 years as on date of RFP.</p> <p>a. The Certificate of Incorporation issued by the Registrar of Companies along with copies of Memorandum and Articles of Association/ partnership deed (in case of Partnership Firm) are to be submitted along with technical bid. (Documentary proof should be attached).</p> <p>b. In case the Bidding Company is the result of a merger / acquisition, at least one of the merging companies should have been in operation for at least 3 years as on date of submission of the bid</p> <p>c. In case the Bidding Company is the result of a demerger / hiving off, at least one of the demerged company or resulting company should have been in</p>	Proprietorship Firm to be considered. Complying all tender requirements and request is accordance with Central Govt. And State Govt. Procurement Policies.	No Amendment

Sl. No	Document Reference	Page No	Clause No	Description in RFP	Clarification Sought	Bank's Remark
				operation for at least 3 years as on the date of submission of bid.		
42	Section 9 - Technical Specifications	33	Item Name-Dot Matrix: Print Speed - Draft 10 Cpi	330 cps or higher	Print Speed - Draft 10 Cpi : 300 cps or higher	Amendment: 300 cps or higher
43	Section 9 - Technical Specifications	33	Item Name-Dot Matrix: Print Speed - LQ 10 Cpi	85 cps or higher	Print Speed - LQ 10 Cpi : 83 cps or higher	Amendment: 83 cps or higher

Sl. No	Document Reference	Page No	Clause No	Description in RFP	Clarification Sought	Bank's Remark
44	Section 4 - Eligibility Criteria	13	4.4	<p>4.4 Pre Contract Integrity Pact All bidders should submit a signed Pre-Contract Integrity Pact with Odisha Gramya Bank, on a stamp paper of Rs.250. Bidder(s) without signed Pre-Contract Integrity Pact will be disqualified to participate in the bidding. The Pre-Contract Integrity Pact should be as per "Annexure M - Pre Contract Integrity Pact".</p> <p>As per CVC Circular No 10/5/09 dated 18.05.2009 of Standard Operating Procedure (SOP) under clause No 2.02. "Integrity pact, in respect of a particular contract, would be operative from the stage of invitation of bids till the final completion of the contract. Any violation of the same would entail disqualification of the bidders and exclusion from future business dealings." Bidders may refer: http://cvc.nic.in/iembank25022015.pdf</p>		<p>Amendment: 4.4 Pre Contract Integrity Pact All bidders should submit a signed Pre-Contract Integrity Pact with Odisha Gramya Bank, on a stamp paper of Rs.250. Bidder(s) without signed Pre-Contract Integrity Pact will be disqualified to participate in the bidding. The Pre-Contract Integrity Pact should be as per "Annexure K - Pre Contract Integrity Pact". As per CVC Circular No 10/5/09 dated 18.05.2009 of Standard Operating Procedure (SOP) under clause No 2.02. "Integrity pact, in respect of a particular contract, would be operative from the stage of invitation of bids till the final completion of the contract. Any violation of the same would entail disqualification of the bidders and exclusion from future business dealings." Bidders may refer: http://cvc.nic.in/iembank25022015.pdf</p>
45	Section 9 - Technical Specifications Annexure L - Technical Compliance	32, 61	Sl. No. 2	Memory 8GB DDR4 RAM (2400 Mhz or higher)		<p>Amendment: Memory (1 x 8GB or higher) DDR4 RAM (2400 Mhz or higher)</p>

Sl. No	Document Reference	Page No	Clause No	Description in RFP	Clarification Sought	Bank's Remark
46	Section 7 - Bid Evaluation	22	7.5	<p>3. The basic unit prices should include minimum 3 years warranty or OEM's warranty (whichever is higher) for all items. a. The basic unit price for Laser printer, Dot-matrix printer, passbook printer and CTS scanner should include the cost of starter composite cartridge kit required (if any) of minimum 2000 pages.b. In case of Laser printer, bidders should also quote the cost of 1 additional set of full toner composite cartridge of minimum 2000 pages.c. Bidders should quote the AMC for additional 2(1+1) years separately.Total unit price comprising of basic unit price and additional cost of composite cartridge (as applicable) will be considered while evaluating the commercial bids. The cost of additional AMC of 2(1+1) years will not be considered for selecting the successful L1 bidder. It may be noted that availing AMC for the additional 2 years (for all item types) and procuring additional composite cartridge set (for laser printer) at the quoted price of L1 vendor will be at bank's discretion. If any number of items gone faulty within the warranty period, replacement must be done within stipulated time. The desktops and ancillary peripherals will also be guaranteed against manufacturing defects, faulty design, use of defective materials, poor workmanship.Manufacturing date of the peripherals should not be older than six months.</p>		<p>Amendment: 3. The basic unit prices should include minimum 3 years warranty or OEM's warranty (whichever is higher) for all items. a. The basic unit price for Laser printer, Dot-matrix printer, passbook printer and CTS scanner should include the cost of full starter composite cartridge kit (of minimum 2000 pages for Laser printer) required.b. In case of Laser printer, bidders should also quote the cost of 1 additional set of full toner composite cartridge of minimum 2000 pages.c. Bidders should quote the AMC for additional 2(1+1) years separately.Total unit price comprising of basic unit price and additional cost of composite cartridge (as applicable) will be considered while evaluating the commercial bids. The cost of additional AMC of 2(1+1) years will not be considered for selecting the successful L1 bidder. It may be noted that availing AMC for the additional 2 years (for all item types) and procuring additional composite cartridge set (for laser printer) at the quoted price of L1 vendor will be at bank's discretion. If any number of items gone faulty within the warranty period, replacement must be done within stipulated time. The desktops and ancillary peripherals will also be guaranteed against manufacturing defects, faulty design, use of defective materials, poor workmanship.Manufacturing date of the peripherals should not be older than six months.</p>

Sl. No	Document Reference	Page No	Clause No	Description in RFP	Clarification Sought	Bank's Remark
47	Annexure Q - Commercial Bid Format: Dot matrix printer	70	Column (C)	Basic Unit Price including 3 years warranty and starter composite cartridge kit of minimum 2000 pages in Rs. (C)		Amendment: Basic Unit Price including 3 years warranty and 1 full starter composite cartridge kit in Rs. (C)
48	Annexure S - Commercial Bid Format: CTS Scanner	72	Column (C)	Basic Unit Price including 3 years warranty and starter composite cartridge kit of minimum 2000 pages in Rs. (C)		Amendment: Basic Unit Price including 3 years warranty and 1 full starter composite cartridge kit in Rs. (C)
49	Annexure T - Commercial Bid Format: Passbook printer	73	Column (C)	Basic Unit Price including 3 years warranty and starter composite cartridge kit of minimum 2000 pages in Rs. (C)		Amendment: Basic Unit Price including 3 years warranty and 1 full starter composite cartridge kit in Rs. (C)
50	Annexure P - Commercial Bid Format: Laser printer	69	Column (D)	Unit price of full toner composite cartridge set of minimum 2000 pages (D)		Amendment: Price of full toner composite cartridge set(s) of minimum 2000 pages (D)
51	Section 5- Instruction to Bidders	17	5.16	Envelope B - Technical Bid The following documents shall be inserted inside Envelope B: 1.Section 11 – Technical Requirements duly completed - Annexure L.		Amendment: Envelope B - Technical Bid The following documents shall be inserted inside Envelope B: 1.Section 11 – Technical Requirements duly completed - Annexure L The bidder should clearly mention the “Actual Specifications” of the product- based on which the commercials have been quoted by the bidder inside the Envelope C-Commercial Bid, under the Column so marked in the annexure. There shouldn't be any ambiguity in this regard. 2.Client Reference - Annexure M along with supporting documentary evidence 3.OEM/Manufacturer Authorization Letter – Annexure I

Sl. No	Document Reference	Page No	Clause No	Description in RFP	Clarification Sought	Bank's Remark
						Entire commercial bid with price masked (Annexure N, O, P, Q, R, S,T and Z with masked price)
52	Section 7 - Bid Evaluation	21	7.2	7.2 Evaluation of Technical Bids The Technical Evaluation will be based on the following broad parameters: a) Compliance to Technical Specifications as specified in the RFP.		Amendment: 7.2 Evaluation of Technical Bids The Technical Evaluation will be based on the following broad parameters: a) Compliance to Technical Specifications as specified in the RFP. The bidder should clearly mention the "Actual Specifications" of the product- based on which the commercials have been quoted by the bidder inside the Envelope C-Commercial Bid, under the Column so marked in the Annexure L- Technical Compliance. There shouldn't be any ambiguity in this regard.
53	Annexure M - Client Reference	66		•Relevant documentary evidence to be provided for each of the past client reference provided		Amendment: •Relevant documentary evidence to be provided for each of the past client reference provided •Mention of Item name, OEM, Brand, Model, Make, etc. is mandatory under Column head: "Desktop / Ancillary peripherals Type", to substantiate relevant reference. •Processor and Motherboard (with specific chipset) details are mandatory for Item Name: Desktop under Column head: "Desktop / Ancillary peripherals Type", to substantiate relevant reference. At least one client reference should be mentioned with "Date of Supply" before 14/11/2018, where the Desktops have the same OEM of Processor (e.g. Intel or AMD) as the bidder submitted the commercial for, in this RFP.

Amendments

Checklist

The following items must be checked before the Bid is submitted:

1. Demand Draft / Pay Order Rs.10,000.00 (Rupees Ten Thousand only) + Rs.1,800.00 (Rupees One Thousand Eight Hundred only) "towards GST" towards cost of Bid document in Envelope –'A'
2. Separate EMDs for each item category or a consolidated EMD for all item categories that the bidder qualifies the eligibility and technical criteria for, in the form of Demand Draft / Bank Guarantee, towards Bid Security in Envelope –'A' Earnest Money Deposit (EMD), as per the table below:

Item name	EMD Amount in Rs.
Desktop	1200000
Laser printer	100000
Passbook printer	100000
Dot matrix printer	100000
Flatbed scanner	50000
CTS scanner	60000

3. Eligibility Criteria, Technical and Commercial Bids are prepared in accordance with the RFP document.
4. Envelope 'A'- Eligibility Criteria Response.
5. Envelope 'B'- Technical Response
6. Envelope 'C'- Commercial Bid.
7. All the pages of Eligibility Criteria Response, Technical Bid and Commercial Bid are duly sealed and signed by the authorized signatory.
8. RFP document duly sealed and signed by the authorized signatory on each page is enclosed in Envelope – 'A', 'B', 'C'.
9. Prices are quoted in Indian Rupees (INR).
10. All relevant certifications, audit reports, etc. are enclosed to support claims made in the Bid in relevant Envelopes.
11. All the pages of documents submitted as part of Bid are duly sealed and signed by the authorized signatory.

Section 1 - Bid Schedule and Address

S.No	Description of Information/ Requirement	Information / Requirement
1.	Tender Reference Number	RFP/ITD/HARDWARE/10/2019-20
2.	Date of Issue of RFP	14.11.2019
3.	Last date for receipt of queries, if any.	19.11.2019
4.	Pre Bid Meeting	20.11.2019
5.	Bid Submission Mode.	Through manual Tendering process
6.	Last Date and Time for submission of bids along with supporting documents through the above	14th February 2020 on or before 15:00 hours at the Bank's Information Technology Department, Head Office, Bhubaneswar. (Should be submitted to the contact officials in person).
7.	Last date, time and place for submission of Original Demand Draft for Cost of document, EMD / Bank Guarantee.	14th February 2020 on or before 15:00 hours at the Bank's Information Technology Department, Head Office, Bhubaneswar. (Should be submitted to the contact officials in person).
8.	Date, time and venue for opening the technical bid.	14th February 2020 on or before 15:30 hours at the Bank's Information Technology Department, Head Office, Bhubaneswar. (Should be submitted to the contact officials in person).
9.	Date, time and venue for opening the commercial bid	Will be intimated to technically short-listed bidders.
10.	Name of contact officials for DD submission as stated in serial No.6 and for any enquiries.	Mr. B. K. Patra – General Manager IT Mr. S. K. Basa – Sr. Manager IT Mr. R. Roy – Manager IT
11.	Address for Communication / Submission of Bids	The General Manager, Information Technology Dept, Odisha Gramya Bank, Head Office, AT- Gandamunda, P.O. – Khandagiri, Bhubaneswar – 751030.
12.	Contact officials for any clarification.	Mr. B. K. Patra – General Manager IT 0674-2353038 Mr. S. K. Basa – Sr. Manager IT 0674-2353045 Mr. R. Roy – Manager IT 0674-2353016
13.	Contact e-mail ID	itd@odishabank.in itdh@odishabank.in
14.	Contact details IEM	Mr. Vinayaka Rao Turaga Email-id:tvrao56@gmail.com Mobile:(+91)9007723414

Section 4 - Eligibility Criteria

4.1 Eligibility Criteria

6. Bidders must:

- i. be currently an empanelled/rate contract vendor, having satisfactorily executed orders over a span of 1 year(at most), under such empanelment / rate contract, with a cumulative:
 - a. line-item value of Rs.1 Cr(or above) or line-item quantity of 1.5 times(or above) the estimated requirement defined under "Section-3 Scope of Work, (Clause 3.1)", for bids under Category- I
 - b. line-item value of Rs.10 Lacs(or above) or line-item quantity equal to/greater than 1.5 times the estimated requirement defined under "Section-3 Scope of Work, (Clause 3.1)", for bids under Category- II

Or,

- ii. have satisfactorily executed at least:
 - a. 1 similar order consisting of Desktops- with a line-item value of Rs.1 Cr(or above) or line-item quantity of 1.5 times(or above) the estimated requirement defined under "Section-3 Scope of Work, (Clause 3.1)", for bids under Category- I,
 - b. 1 similar order consisting of Ancillary peripherals (viz. Laser printers, Passbook printers, Dot-matrix printers, Flatbed scanners, CTS scanners) with a line-item value of Rs.10 Lacs(or above) or line-item quantity of 1.5 times(or above) the estimated requirement of the relevant Ancillary peripheral item(s) the bidder is interested in, as defined under "Section-3 Scope of Work, (Clause 3.1)", for bids under Category- II,

in a single order / empanelment / rate contract (as applicable). Such empanelment / rate contract / order should be in any Head Government / PSU / Banking / Insurance company / corporates, with not less than 50 locations, in the last 3 financial years, other than Odisha Gramya Bank. Satisfactory Certificate from the client as per format provided in "Annexure M - Client Reference" along with documentary proof should be submitted along with the technical bid. (Copies of vendor empanelment / Rate Contract / Similar PO).

4.4 Pre Contract Integrity Pact

All bidders should submit a signed Pre-Contract Integrity Pact with Odisha Gramya Bank, on a stamp paper of Rs.250. Bidder(s) without signed Pre-Contract Integrity Pact will be disqualified to participate in the bidding.

The Pre-Contract Integrity Pact should be as per "**Annexure K - Pre Contract Integrity Pact**".

As per CVC Circular No 10/5/09 dated 18.05.2009 of Standard Operating Procedure (SOP) under clause No 2.02. "Integrity pact, in respect of a particular contract, would be operative from the stage of invitation of bids till the final completion of the contract. Any violation of the same would entail disqualification of the bidders and exclusion from future business dealings." Bidders may refer: <http://cvc.nic.in/iembank25022015.pdf>

Section 5 - Instruction to Bidders

5.16 Contents of the 3 Envelopes

Envelope B - Technical Bid

The following documents shall be inserted inside Envelope B:

1. Section 11 – Technical Requirements duly completed - Annexure L
The bidder should clearly mention the “Actual Specifications” of the product- based on which the commercials have been quoted by the bidder inside the Envelope C-Commercial Bid, under the Column so marked in the annexure. There shouldn’t be any ambiguity in this regard.
2. Client Reference - Annexure M along with supporting documentary evidence
3. OEM/Manufacturer Authorization Letter – Annexure I

Entire commercial bid with price masked (Annexure N, O, P, Q, R, S,T and Z with masked price)

Section 7 - Bid Evaluation

7.2 Evaluation of Technical Bids

The Technical Evaluation will be based on the following broad parameters:

- a) Compliance to Technical Specifications as specified in the RFP. The bidder should clearly mention the “Actual Specifications” of the product- based on which the commercials have been quoted by the bidder inside the Envelope C-Commercial Bid, under the Column so marked in the Annexure L- Technical Compliance. There shouldn’t be any ambiguity in this regard.
- b) OGB reserves the right to call for presentation and discussions on the approach of execution of project etc., from the short-listed Bidders based on the technical bids submitted by them to make an evaluation. Such presentations and minutes of meetings will become part of the technical bid.
- c) Review of written reply, if any, submitted in response to the clarification sought by OGB, if any.
- d) Submission of duly signed compliance statement as stipulated in Annexures. Details / Brochures containing details about the proposed items are to be enclosed.
- e) To assist in the examination, evaluation and comparison of bids OGB may, at its discretion, ask any or all the Bidders for clarification and response shall be in writing and no change in the price or substance of the bid shall be sought, offered or permitted.
- f) OGB may interact with the Customer references submitted by bidder, if required. To assist in the examination, evaluation and comparison of bids OGB may, at its discretion, ask any or all the Bidders for clarification and response shall be in writing and no change in the price or substance of the bid shall be sought, offered or permitted.

OGB reserves the right to shortlist bidders based on technical evaluation criteria.

7.5 Price Composition

1. The prices quoted should be only in Indian rupees.
2. The prices should be exclusive of all taxes but should include charges towards freight, forwarding, delivery, installation, transit insurance charges till installation, commissioning of equipment.
3. The basic unit prices should include minimum **3 years warranty or OEM’s warranty (whichever is higher) for all items.**
 - a. **The basic unit price for Laser printer, Dot-matrix printer, passbook printer and CTS scanner should include the cost of full starter composite cartridge kit (of minimum 2000 pages, for Laser printer) required.**
 - b. **In case of Laser printer, bidders should also quote the cost of additional set of full toner composite cartridge of minimum 2000 pages.**
 - c. **Bidders should quote the AMC for additional 2(1+1) years separately.**

Total unit price comprising of basic unit price and additional cost of composite cartridge (as applicable) will be considered while evaluating the commercial bids. The cost of additional AMC

of 2(1+1) years will not be considered for selecting the successful L1 bidder. It may be noted that availing AMC for the additional 2 years (for all item types) and procuring additional composite cartridge set (for laser printer) at the quoted price of L1 vendor will be at bank's discretion. If any number of items gone faulty within the warranty period, replacement must be done within stipulated time. The desktops and ancillary peripherals will also be guaranteed against manufacturing defects, faulty design, use of defective materials, poor workmanship.

Manufacturing date of the peripherals should not be older than six months.

The vendors should quote prices strictly as per the price composition stated above failing which the offers are likely to be rejected.

Section 9 - Technical Specifications

Scope of Technical Functions of Desktops

S.NO	COMPONENT	SPECIFICATIONS
1	Processor	(9th Generation Intel Core i3 9100, x64 processor with minimum- 4 Cores, 3.6GHz base frequency, 6MB Cache, TDP 65W) or higher configuration / (AMD Ryzen 5 3400G, x64 Processor with minimum- 4 Cores, 3.6GHz base frequency, 6MB Cache, TDP 65W) or higher configuration
2	Motherboard	Motherboard with compatible chipset (B360 or higher/H370 or higher/AMD B350 or higher) with Minimum 2 DIMM slots with a minimum memory expandable up to 32GB or higher.
3	Memory	(1 x 8GB or higher) DDR4 RAM (2400 Mhz or higher)
4	Hard Disk Drive	1 TB 7200 rpm SATAIII (6Gb/s) or higher
5	Monitor	18.5" Wide (1600 x 900) or higher TFT TCO 06, Energy Star Certified monitor (TCO 06 / TCO 07 Certificate should be in the name of Desktop OEM and should be on model of monitor quoted). The OEM of Monitor should be same as of CPU.
6	Power Supply	Minimum 230 Watt or higher Power supply with 85% or higher efficiency and active PFC features.
7	Security (Hardware)	TPM 1.2 Security chip or higher
8	Key Board	USB Keyboard (Rupee Symbol optional) isolated keyboard. The OEM of Keyboard should be of CPU.
9	Mouse	USB Optical Scroll Mouse. The OEM of Mouse should be of CPU.
10	Network Card	Integrated on board Ethernet Controller 10/100/1000 with wake on LAN support
11	Interfaces	1 PS2 Port(optional), 1 Serial, 1 parallel, Minimum 8 USB (4USB Port should be in front out of which 2 should be USB 3.0), Audio Ports, 1 VGA Port.
12	Expansion-Graphics Slots	Total 4 PCI / PCIe series slots with atleast one 1PClex16 slot and one PCI / PCIe Slot
13	Cabinet	Small Form cabinet / Mini Tower with at least 4 bays Internal / External Bays
14	Audio	Integrated on board audio controller
15	Operating System	Windows 10 Professional (64bit) Preloaded Genuine with recovery media. Sticker with the Windows product key should be available on the CPU cabinet.

16	Certification	Window 10 Certified, Energy Star, EPEAT Silver, RoHS, ISO 9000, ISO 14000, OEM ISO 20000 for service. (OEM should be named account of Microsoft)
17	Warranty	3 Years Onsite comprehensive OEM warranty. (OEM MAF should undertake the same in their Manufacturer Authorization). OEM warranty should be available on OEM website for CPU serial number
18	Drivers	All Drivers CD/DVD to be given along with Desktop
19	Manageability	Features like Asset tracking (BIOS, HDD, Memory, O/S Information, Serial Number, Model and Manufacturer).Pre-failure notification from HDD, OS recovery through boot menu option.
20	Option for Internal Optical drive	System should be enabled for installation of internal Optical drive in future
21	Special Note	Monitor, Keyboard, Mouse should be of Desktop OEM and all certifications should be in the name of OEM;
22	Components for Finacle Software access	IE 9.0 or higher with full JVM and i-link shall be loaded and configured as requirement of Finacle /other software application in the branches
23	Optical Drive	Optical drive (CD / DVD drive) not required.

Scope of Technical Functions of Ancillary peripherals

Parameter	Specification
Item name	Laser printer
Speed	minimum 14ppm (A4 Page)
Memory(RAM)	2 MB and above
Duty cycle	min 5000 pages
Printer output	Monochrome
Media size	at least A4 or higher
Functionality	Single function
First page out(FPOT)	10 seconds or lower
Connectivity	USB 2.0 and above
Operating system	Windows 7 and above (both 32-bit and 64-bit)
Print resolution	600x600 dpi or above
Paper tray size	minimum 100 pages
Warranty	Minimum 3 years bidder's comprehensive onsite warranty with back to back support from OEM.
Bill of Material	USB cord (minimum length 1.5m), Composite cartridge kit (minimum 2000 pages), CD/DVD with software (required if any), Starter guide (if any), Power cord.
Software	Plug and play/driver at no extra cost

Parameter	Specification
Item name	Dot matrix
Print head life	minimum 200 million strokes/wire
Life Of Ribbon Cartridge	6 million characters in draft mode
Pin	24 pin
Column size	136
Number Of Paper Paths	Rear Push. Top Friction
Print Method	Serial impact dot matrix
Print Direction	Bi-directional with logic seeking in text and graphics
Print Speed - Draft 10 Cpi	300 cps or higher
Print Speed -Draft12 Cpi	360 cps or higher
Print Speed - Draft 15 Cpi	375 cps or higher
Print Speed - LQ 10 Cpi	83 cps or higher
Print Speed - LQ 12 Cpi	100 cps or higher
Print Speed - LQ 15 Cpi	125 cps or higher
Pitches Supported	10, 12, 15, 17, 20 cpi and Proportional spacing
Line Spacing	5,6,7,8LPI
Page Length Settings	3, 3.67, 4, 5.5,6,7, 8, 8.5, 11,11.66,12 & 14 Inches
Number Of Copies	Original + 4 copies
True Auto Load For Friction / Tractor	Yes
True Auto Tear Off	Yes
Online Micro Adjust	Yes
Output	Monochrome
Warranty	Minimum 3 years bidder's comprehensive onsite warranty with back to back support from OEM.
Memory(RAM)	minimum 128KB
Connectivity	USB 2.0 and above, Serial/Parallel
MTBF	15000 POH
MVBF	20 million lines
Print direction	Bidirectional
Software	Plug and play/driver at no extra cost
Operating system	Windows 7 and above (both 32-bit and 64-bit)

Parameter	Specification
Item name	Flatbed scanner
Type	CIS with 3-colour (RGB) LED
Size	minimum A4
Scan speed	minimum 6ppm of A4 @300dpi

Scan resolution	2400 x 2400 dpi or higher
Input/Output	Color: 48-bit input, 24-bit output Grayscale: 16-bit input, 8-bit Output B/W: 16-bit input, 1-bit output
Connectivity	USB 2.0 and above
Additional Features	OCR enabled
Operating system	Windows 7 and above
Software	Plug and play/driver at no extra cost
Power Supply	Power and Data transfer directly from a single USB connection
Warranty	Minimum 3 years bidder's comprehensive onsite warranty with back to back support from OEM.

Parameter	Specification
Item name	CTS scanner
Eligible models	Canon CR120 series or higher
Mode Supported	Both UV and Non-UV
Warranty	Minimum 3 years bidder's comprehensive onsite warranty with back to back support from OEM.
Operating system	Windows 7 and above

Parameter	Specification
Item name	Passbook printer
Print head life	minimum 400 million strokes/wire
Pin	24
Print speed	120cps (LQ) or higher
Form Length	A4
Print direction	Bi-direction with logic seeking
Ribbon Life	5 million characters (LQ 10cpi, 48 dots/character) 10 million characters (LQ 10cpi, 24 dots/character)
Control code	At least IBM PPDS emulation
Paper path	Front in, Front out / Front in, Rear out
Pitches Supported	10, 12, 15, 17, 20 cpi and Proportional spacing
Output	Monochrome (Black)

Warranty	Minimum 3 years bidder's comprehensive onsite warranty with back to back support from OEM.
Memory buffer(RAM)	64KB or above
Connectivity	USB 2.0 or higher
MTBF	10000 POH
MVBF	7 million lines
Feature	Auto print adjustment
Thickness compatible	Up to 2.6mm
Operating system	Windows 7 and above

- Service Window & Call registration: 9.00 a.m. – 6.00 p.m. (Monday to Saturday)
- Response: Within 4 hours.
- Resolution: 48hrs from time and date of call logging by any media.
- Call Registration Process: Via Web, Phone & mail.
- Bidder shall attend unlimited breakdown calls on receipt of complaints. No Spares or any other Items will be supplied by OGB.
- All spares to be used shall be genuine or compatible spare parts (in that order) and the same shall be procured from the authorized dealers or Manufacturers.
- Service offered shall be in accordance with the service instructions and standard practice of original manufacturer.
- Bidder shall maintain service log book and record the nature of service rendered during each trouble shoot by the service representative and the same shall be duly signed by the OGB official.
- To co-ordinate with OEMs for support for configuration issues, hardware replacement etc.
- The defective Hard Disks would be degaussed at OGB Data Centers before being handed over to the bidder.
- Up gradation: - The successful bidder shall guarantee long term availability of upgraded versions of hardware/software to OGB for the full life of the equipment. The Software/Operating system/drivers shall be updated at the time of installation with all the released patches and service packs.
- The above shall be applicable during the warranty and AMC period free of any additional cost to OGB.
- Obsolescence: The bidder shall guarantee that the equipment's quoted and supplied shall not be obsolete or proclaimed as "End of Life" and/or "End of Sale" by the OEM during the warranty/AMC Period. In case of OEM declared EOL/EOS during Warranty/AMC then device to be replaced free of cost.
- The bidder shall guarantee that the equipment's shall be supported with necessary spares by the OEM during the warranty/AMC Period.

To provide support for the desktops and the ancillary peripherals in case they are shifted to other locations. The Bidder should have service Centre on all OGB locations.

Annexure H - Eligibility Criteria Compliance

Sr. No	Eligibility Criteria	Compliance Yes/No	Documentary proof to be attached
1	<p>The bidder is registered as a company in India as per Companies Act, 1956/Registered Partnership Firm (operating in the line of business) and should have been in operation for a period of at least 3 years as on date of RFP.</p> <p>a. The Certificate of Incorporation issued by the Registrar of Companies along with copies of Memorandum and Articles of Association/ partnership deed (in case of Partnership Firm) are to be submitted along with technical bid. (Documentary proof should be attached).</p> <p>b. In case the Bidding Company is the result of a merger / acquisition, at least one of the merging companies should have been in operation for at least 3 years as on date of submission of the bid</p> <p>c. In case the Bidding Company is the result of a demerger / hiving off, at least one of the demerged company or resulting company should have been in operation for at least 3 years as on the date of submission of bid.</p>		Documentary Proof should be submitted
2	<p>The bidder should have minimum annual turnover of Rs.5 Crores for Category- I and Rs.1 Crore for Category- II items, during the three financial years i.e. 2016-17, 2017-18 and 2018-19 or calendar years 2016, 2017, 2018 or bidder's financial years.</p> <p>a. Annual reports of 2016-17, 2017-18 and 2018-19 or calendar years 2016, 2017, 2018 or bidder's financial years should be attached. (Documentary proof should be attached).</p> <p>b. In case the Bidding Company is the result of a merger / acquisition, due consideration shall be given to the past financial results of the merging entity for the purpose of determining the net worth, minimum annual turnover and profit after tax for the purpose of meeting the eligibility criteria; should the Bidding Company be in operation for a period of less than 3 years. For this purpose, the decision of OGB will be treated as final and no further correspondence will be entertained on this.</p> <p>c. In case the Bidding Company is the result of a demerger / hiving off, due consideration shall be given to the past financial results of the demerged company for the purpose of determining the net worth, minimum annual turnover and profit after tax for the purpose of meeting the eligibility criteria; should the Bidding Company be in</p>		Standalone financial Audited balance sheets & Profit /loss statement, Statutory Auditor's Report, Notes to Accounts and Schedules forming part of accounts to be submitted.

	operation for a period of less than 3 years. For this purpose, the decision of OGB will be treated as final and no further correspondence will be entertained on this.		
3	<p>The bidder should have made operating profit in any one of the three financial years i.e. 2016-17, 2017-18 and 2018-19 or calendar years 2016, 2017, 2018 or the Bidder's financial years.</p> <p>a. In case the Bidding Company is the result of a merger / acquisition, due consideration shall be given to the past financial results of the merging entity for the purpose of determining the net worth, minimum annual turnover and profit after tax for the purpose of meeting the eligibility criteria; should the Bidding Company be in operation for a period of less than 3 years. For this purpose, the decision of OGB will be treated as final and no further correspondence will be entertained on this.</p> <p>b. In case the Bidding Company is the result of a demerger / hiving off, due consideration shall be given to the past financial results of the demerged company for the purpose of determining the net worth, minimum annual turnover and profit after tax for the purpose of meeting the eligibility criteria; should the Bidding Company be in operation for a period of less than 3 years. For this purpose, the decision of OGB will be treated as final and no further correspondence will be entertained on this.</p> <p>c. Bidder should submit Copy of the audited Balance Sheets for the preceding three years (i.e. 2016-17, 2017-18, and 2018-19).</p>		Standalone financial Audited balance sheets & Profit /loss statement, Statutory Auditor's Report, Notes to Accounts and Schedules forming part of accounts to be submitted.
4	The bidder should be authorized to quote for the OEM products and support. The bidder or the OEM for the hardware should be an ISO 9001(mandatory) and 14001(preferably) certified company. Latest Valid ISO Certificate of the Desktops' and Ancillary peripherals' – manufacturing / Assembly / integration facilities should be submitted. (Documentary proof should be attached).		Declaration from OEM
5	Bidders should be Authorized Dealers/ premium partners / authorized reseller, of the concerned hardware (desktop/peripheral) of OEM, in India. OEMs can participate through their respective authorized Dealers/ premium partners / authorized resellers only. The Bidder must be in position to provide support / maintenance / upgradation during the period of contract with the Bank. Bidders shall produce ink signed certificates from the respective OEMs, giving reference of this Tender enquiry,		"Annexure I - OEM / Manufacturer's Authorization Letter"

	<p>authorizing the bidder to offer their product and a commitment to provide maintenance support during the warranty period. The complete contact details of the OEM (Name and designation of contact person, postal address, e-mail ID and telephone numbers) should be furnished and the bank may at its discretion verify the authorization from the OEM, failure of which may result in the bidder being black listed and / or barred from participating for any future tender of this office. Bidder to submit a letter of authorization / Manufacturer Authorization Form (MAF) as per format provided in "Annexure I - OEM / Manufacturer's Authorization Letter" of this RFP.</p>		
6	<p>Bidders must:</p> <ul style="list-style-type: none"> i. be currently an empanelled/rate contract vendor, having satisfactorily executed orders over a span of 1 year(at most), under such empanelment / rate contract, with a cumulative: <ul style="list-style-type: none"> a.line-item value of Rs.1 Cr(or above) or line-item quantity of 1.5 times(or above) the estimated requirement defined under "Section-3 Scope of Work, (Clause 3.1)", for bids under Category- I b.line-item value of Rs.10 Lacs(or above) or line-item quantity equal to/greater than 1.5 times the estimated requirement defined under "Section-3 Scope of Work, (Clause 3.1)", for bids under Category- II <p>Or,</p> <ul style="list-style-type: none"> ii. have satisfactorily executed at least: <ul style="list-style-type: none"> a.1 similar order consisting of Desktops- with a line-item value of Rs.1 Cr(or above) or line-item quantity of 1.5 times(or above) the estimated requirement defined under "Section-3 Scope of Work, (Clause 3.1)", for bids under Category- I, b.1 similar order consisting of Ancillary peripherals (viz. Laser printers, Passbook printers, Dot-matrix printers, Flatbed scanners, CTS scanners) with a line-item value of Rs.10 Lacs(or above) or line-item quantity of 1.5 times(or above) the estimated requirement of the relevant Ancillary peripheral item(s) the bidder is interested in, as defined under "Section-3 Scope of Work, (Clause 3.1)", for bids under Category- II, <p>in a single order / empanelment / rate contract (as applicable). Such empanelment / rate contract / order should be in any Head Government / PSU / Banking / Insurance company / corporates, with not less than 50 locations, in the last 3 financial years, other than Odisha Gramya Bank. Satisfactory Certificate from the client as per format provided in "Annexure M - Client Reference" along with documentary proof should be</p>		<p>Satisfactory Certificate from the client as per format provided in "Annexure M - Client Reference" along with documentary proof should be submitted</p>

	submitted along with the technical bid. (Copies of vendor empanelment / Rate Contract / Similar PO).		
7	The bidder must have on-site installation/service coverage in all the 13 districts of the service area of Odisha Gramya Bank, through bidders nearby direct service centers or exclusive franchisee service centers or authorized service centers in all our locations. The nearest direct service center's or exclusive franchisee service center's or authorized service center's locations should be staffed with support personnel with experience in installation and service support of desktops and other hardware (peripherals / equipments) proposed to be procured under this bid. Bidder to submit the nearest service center details along with full address and contact numbers as per format provided in "Annexure J - Details Of Support Infrastructure Available With Bidder" of the RFP along with the technical bid. (Documentary proof should be attached).		Bidder to submit the service centre details along with full address and contact numbers as per format provided in "Annexure J - Details Of Support Infrastructure Available With Bidder"
8	The bidder should not have been blacklisted or de-empanelled by Odisha Gramya Bank or in any Government / semi-Government/ PSU / Banking / Insurance/Financial Institution in India/abroad within last three years as on date of the RFP. Bidder to submit the Self Declaration certificate as per format provided in "Annexure D - Declaration for Clean Track Record" of the RFP along with the technical bid. (Documentary proof should be attached).		Annexure D - Declaration for Clean Track Record
9	The bidder should not be currently blacklisted by any bank / institution in India or abroad		Self-Declaration as per Annexure D

Annexure L - Technical Compliance

S.NO	COMPONENT	GENERAL SPECIFICATIONS	ACTUAL SPECIFICATIONS	COMPLIANCE (YES/NO)
1	Processor	(9th Generation Intel Core i3 9100, x64 processor with minimum- 4 Cores, 3.6GHz base frequency, 6MB Cache, TDP 65W) or higher configuration / (AMD Ryzen 5 3400G, x64 Processor with minimum- 4 Cores, 3.6GHz base frequency, 6MB Cache, TDP 65W) or higher configuration		
2	Motherboard	Motherboard with compatible chipset (B360 or higher/H370 or higher/AMD B350 or higher) with Minimum 2 DIMM slots with a minimum memory expandable up to 32GB or higher.		
3	Memory	(1 x 8GB or higher) DDR4 RAM (2400 Mhz or higher)		
4	Hard Disk Drive	1 TB 7200 rpm SATAIII (6Gb/s) or higher		
5	Monitor	18.5" Wide (1600 x 900) or higher TFT TCO 06, Energy Star Certified monitor (TCO 06 / TCO 07 Certificate should be in the name of Desktop OEM and should be on model of monitor quoted). The OEM of Monitor should be same as of CPU.		
6	Power Supply	Minimum 230 Watt or higher Power supply with 85% or higher efficiency and active PFC features.		
7	Security (Hardware)	TPM 1.2 Security chip or higher		
8	Key Board	USB Keyboard (Rupee Symbol optional) isolated keyboard. The OEM of Keyboard should be of CPU.		
9	Mouse	USB Optical Scroll Mouse. The OEM of Mouse should be of CPU.		
10	Network Card	Integrated on board Ethernet Controller 10/100/1000 with wake on LAN support		
11	Interfaces	1 PS2 Port(optional), 1 Serial, 1 parallel, Minimum 8 USB (4USB Port should be in front out of which 2 should be USB 3.0), Audio Ports, 1 VGA Port.		

12	Expansion- Graphics Slots	Total 4 PCI / PCIe series slots with atleast one 1PClex16 slot and one PCI / PCIe Slot		
13	Cabinet	Small Form cabinet / Mini Tower with at least 4 bays Internal / External Bays		
14	Audio	Integrated on board audio controller		
15	Operating System	Windows 10 Professional (64bit) Preloaded Genuine with recovery media. Sticker with the Windows product key should be available on the CPU cabinet.		
16	Certification	Window 10 Certified, Energy Star, EPEAT Silver, RoHS, ISO 9000, ISO 14000, OEM ISO 20000 for service. (OEM should be named account of Microsoft)		
17	Warranty	3 Years Onsite comprehensive OEM warranty. (OEM MAF should undertake the same in their Manufacturer Authorization). OEM warranty should be available on OEM website for CPU serial number		
18	Drivers	All Drivers CD/DVD to be given along with Desktop		
19	Manageability	Features like Asset tracking (BIOS, HDD, Memory, O/S Information, Serial Number, Model and Manufacturer).Pre-failure notification from HDD, OS recovery through boot menu option.		
20	Option for Internal Optical drive	System should be enabled for installation of internal Optical drive in future		
21	Special Note	Monitor, Keyboard, Mouse should be of Desktop OEM and all certifications should be in the name of OEM;		
22	Components for Finacle Software access	IE 9.0 or higher with full JVM and i-link shall be loaded and configured as requirement of Finacle /other software application in the branches		
23	Optical Drive	Optical drive (CD / DVD drive) not required.		

Parameter	Specification	Actual Specification	COMPLIANCE (YES/NO)
Item name	Laser printer		
Speed	minimum 14ppm (A4 Page)		
Memory(RAM)	2 MB and above		
Duty cycle	min 5000 pages		

Printer output	Monochrome		
Media size	at least A4 or higher		
Functionality	Single function		
First page out(FPOT)	10 seconds or lower		
Connectivity	USB 2.0 and above		
Operating system	Windows 7 and above (both 32-bit and 64-bit)		
Print resolution	600x600 dpi or above		
Paper tray size	minimum 100 pages		
Warranty	Minimum 3 years bidder's comprehensive onsite warranty with back to back support from OEM. Warranty should be valid with compatible toner/cartridge replacements		
Bill of Material	USB cord (minimum length 1.5m), Composite cartridge kit (minimum 2000 pages), CD/DVD with software (required if any), Starter guide (if any), Power cord.		
Software	Plug and play/driver at no extra cost		

Parameter	Specification	Actual Specification	COMPLIANCE (YES/NO)
Item name	Dot matrix		
Print head life	minimum 200 million strokes/wire		
Life Of Ribbon Cartridge	6 million characters in draft mode		
Pin	24 pin		
Column size	136		
Number Of Paper Paths	Rear Push. Top Friction		
Print Method	Serial impact dot matrix		
Print Direction	Bi-directional with logic seeking in text and graphics		
Print Speed - Draft 10 Cpi	300 cps or higher		
Print Speed -Draft12 Cpi	360 cps or higher		
Print Speed - Draft 15 Cpi	375 cps or higher		
Print Speed - LQ 10 Cpi	83 cps or higher		
Print Speed - LQ 12 Cpi	100 cps or higher		
Print Speed - LQ 15 Cpi	125 cps or higher		
Pitches Supported	10, 12, 15, 17, 20 cpi and Proportional spacing		
Line Spacing	5,6,7,8LPI		

Page Length Settings	3, 3.67, 4, 5.5,6,7, 8, 8.5, 11,11.66,12 & 14 Inches		
Number Of Copies	Original + 4 copies		
True Auto Load For Friction / Tractor	Yes		
True Auto Tear Off	Yes		
Online Micro Adjust	Yes		
Output	Monochrome		
Warranty	Minimum 3 years bidder's comprehensive onsite warranty with back to back support from OEM. Warranty should be valid with compatible head/ribbon/cartridge replacements		
Memory(RAM)	minimum 128KB		
Connectivity	USB 2.0 and above, Serial/Parallel		
MTBF	15000 POH		
MVBF	20 million lines		
Print direction	Bidirectional		
Software	Plug and play/driver at no extra cost		
Operating system	Windows 7 and above (both 32-bit and 64-bit)		

Parameter	Specification	Actual Specification	COMPLIANCE (YES/NO)
Item name	CTS scanner		
Eligible models	Canon CR120 series or higher		
Mode Supported	Both UV and Non-UV		
Warranty	Minimum 3 years bidder's comprehensive onsite warranty with back to back support from OEM.		
Operating system	Windows 7 and above		

Parameter	Specification	Actual Specification	COMPLIANCE (YES/NO)
Item name	Passbook printer		

Print head life	minimum 400 million strokes/wire		
Pin	24		
Print speed	120cps (LQ) or higher		
Form Length	A4		
Print direction	Bi-direction with logic seeking		
Ribbon Life	5 million characters (LQ 10cpi, 48 dots/character) 10 million characters (LQ 10cpi, 24 dots/character)		
Control code	At least IBM PPDS emulation		
Paper path	Front in, Front out / Front in, Rear out		
Pitches Supported	10, 12, 15, 17, 20 cpi and Proportional spacing		
Output	Monochrome (Black)		
Warranty	Minimum 3 years bidder's comprehensive onsite warranty with back to back support from OEM. Warranty should be valid with compatible head/ribbon replacements		
Memory buffer(RAM)	64KB or above		
Connectivity	USB 2.0 or higher		
MTBF	10000 POH		
MVBF	7 million lines		
Feature	Auto print adjustment		
Thickness compatible	Up to 2.6mm		
Operating system	Windows 7 and above		

The bidder is required to provide exhaustive list of the hardware, software, etc to implement the project.

Dated this..... Day of.....2019

(Signature)

(Name)

Duly authorized to sign Bid for and on behalf of

(In the capacity of)

Annexure M - Client Reference

RFP/ITD/HARDWARE/10/2019-20 dated 14/11/2019 for “REQUEST FOR PROPOSAL (RFP) FOR THE SUPPLY & INSTALLATION OF DESKTOPS AND ANCILLARY PERIPHERALS”

Details of Desktops and Ancillary peripherals supplied in the last 3 years

Sr. No	Organization	Desktop / Ancillary peripherals Type	Desktop/ Ancillary peripherals Quantity	Date of supply	Contact Person Name and Designation	Phone Number of the Contact person	Email Address of the Contact person
1							
2							
3							
4							

- Relevant documentary evidence to be provided for each of the past client reference provided
- Mention of Item name, OEM, Brand, Model, Make, etc. is mandatory under Column head: **“Desktop / Ancillary peripherals Type”**, to substantiate relevant reference.
- Processor and Motherboard (with specific chipset) details are mandatory for Item Name: Desktop under Column head: **“Desktop / Ancillary peripherals Type”**, to substantiate relevant reference. At least one client reference should be mentioned with **“Date of Supply”** before 14/11/2018, where the Desktops have the same OEM of Processor (e.g. Intel or AMD) as the bidder submitted the commercial for, in this RFP.

(Signature)

(Name)

(In the capacity of)

Duly authorized to sign Bid for and on behalf of

Annexure P - Commercial Bid Format: Laser Printer

(Company letter head)

RFP/ITD/HARDWARE/10/2019-20 dated 14/11/2019

(Line item wise details as per Annexure N - Details of all line items of the Commercial Bid, including AMC charges)

Item Name (A)	Description (B)	Basic Unit Price including 3 years warranty and starter composite cartridge kit of minimum 2000 pages in Rs. (C)	Price of full toner composite cartridge set(s) of minimum 2000 pages (D)	Sub Total in Rs. (E)=(C)+(D)	Quantity (F)	Total Price in Rs. (G)=(E)x(F)	Unit price of 4th Year AMC in Rs.	Unit price of 5th Year AMC in Rs.	% of GST applicable
Laser printer	(Brand, model, OEM warranty, etc.)								

(Total Cost of Ownership) TCO = (G)

All prices are exclusive of taxes.

The bidder shall meet the requirements of Goods & Services Tax (GST) as and when made applicable by the Government of India.

Dated this..... Day of.....2019

(Signature)

(Name)

Duly authorized to sign Bid for and on behalf of

(In the capacity of)

Annexure Q - Commercial Bid Format: Dot matrix printer

(Company letter head)

RFP/ITD/HARDWARE/10/2019-20 dated 14/11/2019

(Line item wise details as per Annexure N - Details of all line items of the Commercial Bid, including AMC charges)

Item Name (A)	Description (B)	Basic Unit Price including 3 years warranty and 1 full starter composite cartridge kit in Rs. (C)	Quantity (D)	Total Price in Rs. (E)=(C)x(D)	Unit price of 4th Year AMC in Rs.	Unit price of 5th Year AMC in Rs.	% of GST applicable
Dot Matrix printer	(Brand, model, OEM warranty, etc.)						

(Total Cost of Ownership) TCO = (E)

All prices are exclusive of taxes.

The bidder shall meet the requirements of Goods & Services Tax (GST) as and when made applicable by the Government of India.

Dated this..... Day of.....2019

(Signature)

(Name)

Duly authorized to sign Bid for and on behalf of

(In the capacity of)

Annexure S - Commercial Bid Format: CTS Scanner

(Company letter head)

RFP/ITD/HARDWARE/10/2019-20 dated 14/11/2019

(Line item wise details as per Annexure N - Details of all line items of the Commercial Bid, including AMC charges)

Item Name (A)	Description (B)	Basic Unit Price including 3 years warranty and 1 full starter composite cartridge kit in Rs. (C)	Quantity (D)	Total Price in Rs. (E)=(C)x(D)	Unit price of 4th Year AMC in Rs.	Unit price of 5th Year AMC in Rs.	% of GST applicable
CTS scanner	(Brand, model, OEM warranty, etc.)						

(Total Cost of Ownership) TCO = (E)

All prices are exclusive of taxes.

The bidder shall meet the requirements of Goods & Services Tax (GST) as and when made applicable by the Government of India.

Dated this..... Day of.....2019

(Signature)

(Name)

Duly authorized to sign Bid for and on behalf of

(In the capacity of)

Annexure T - Commercial Bid Format: Passbook printer

(Company letter head)

RFP/ITD/HARDWARE/10/2019-20 dated 14/11/2019

(Line item wise details as per Annexure N - Details of all line items of the Commercial Bid, including AMC charges)

Item Name (A)	Description (B)	Basic Unit Price including 3 years warranty and 1 full starter composite cartridge kit in Rs. (C)	Quantity (D)	Total Price in Rs. (E)=(C)x(D)	Unit price of 4th Year AMC in Rs.	Unit price of 5th Year AMC in Rs.	% of GST applicable
Passbook printer	(Brand, model, OEM warranty, etc.)						

(Total Cost of Ownership) TCO = (E)

All prices are exclusive of taxes.

The bidder shall meet the requirements of Goods & Services Tax (GST) as and when made applicable by the Government of India.

Dated this..... Day of.....2019

(Signature)

(Name)

Duly authorized to sign Bid for and on behalf of

(In the capacity of)